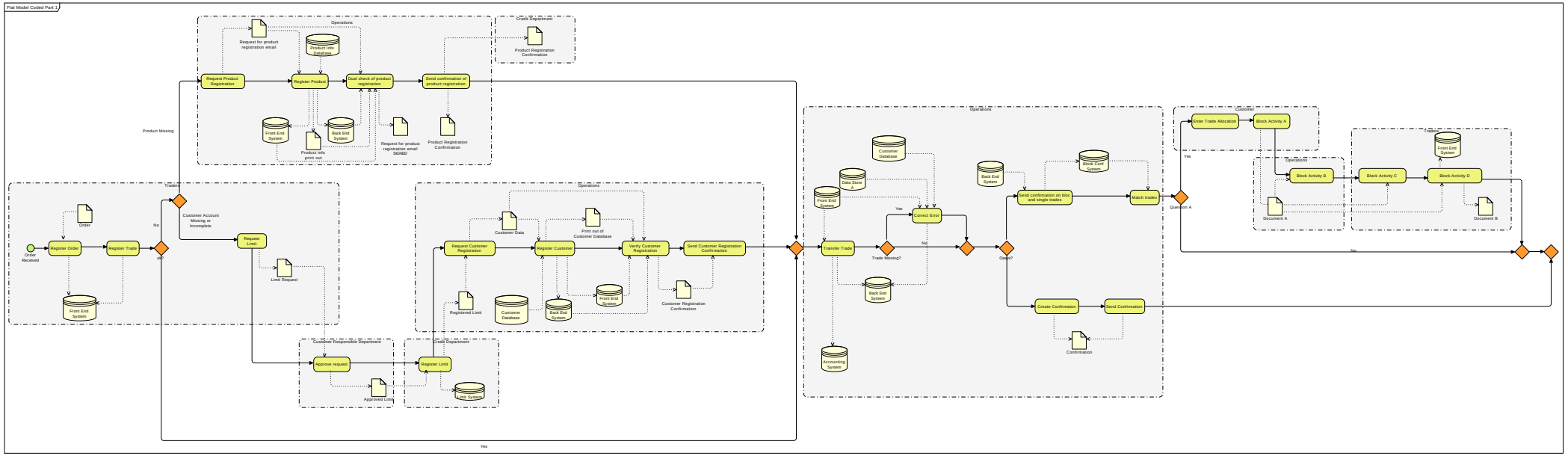
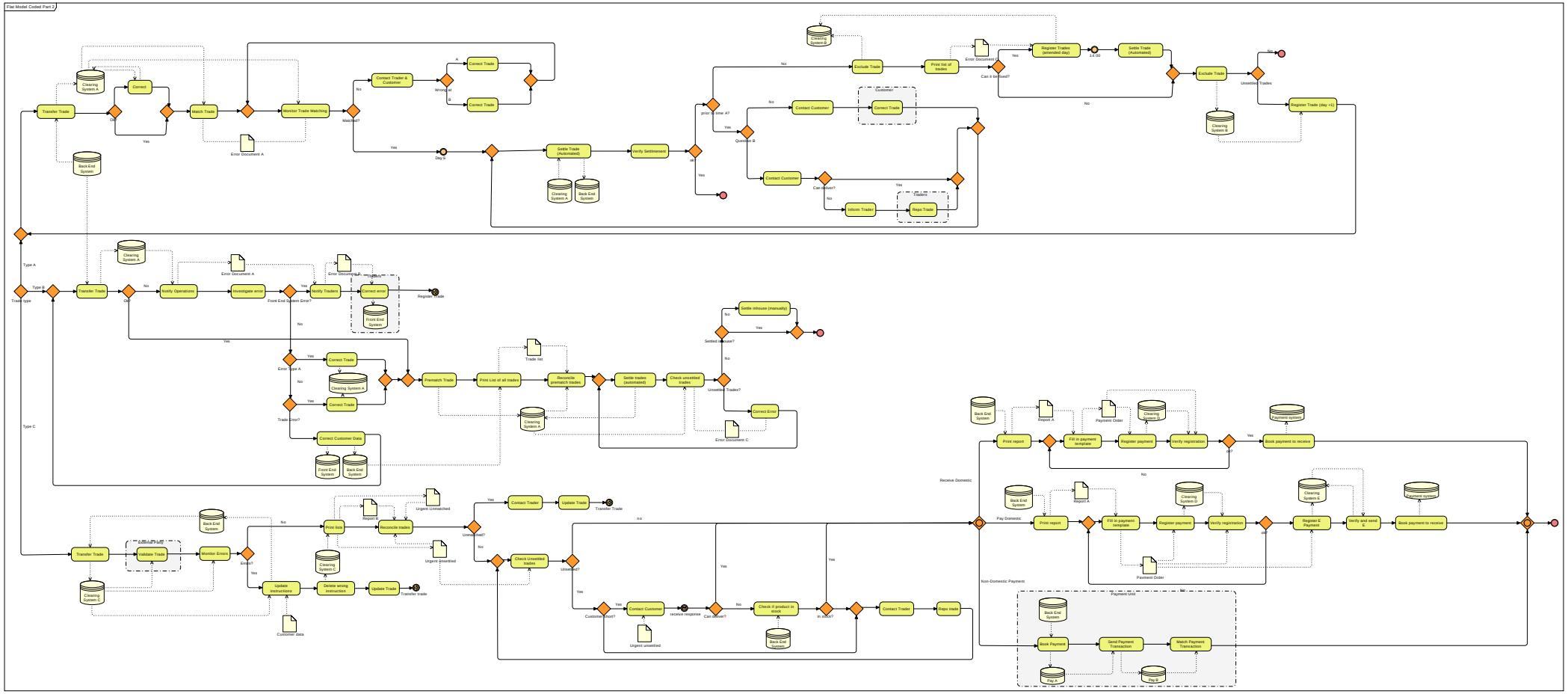

Flat Model Coded Part 1
Operations
Request for product registration email
Product Info Database
Request Product Registration
Register Product
Dual check of product registration
Send confirmation of product registration
Front End System
Back End System
Product info print out
Request for product registration email SIGNED
Product Registration Confirmation
Credit Department
Product Registration Confirmation
Product Missing
Traders
Order
Order Received
Register Order
Register Trade
Front End System
No
Customer Account Missing or Incomplete
Request Limit
Limit Request
Customer Responsible Department
Approve request
Approved Limit
Credit Department
Register Limit
Limit System
Yes
Operations
Customer Data
Request Customer Registration
Print out of Customer Database
Register Customer
Verify Customer Registration
Send Customer Registration Confirmation
Registered Limit
Customer Database
Back End System
Front End System
Customer Registration Confirmation
Operations
Customer Database
Back Office A
Front End System
Back End System
Transfer Trade
Yes
Correct Error
Trade Missing?
No
Send confirmation on blotr and single trades
Block Conf System
Match trades
Claim?
Create Confirmation
Send Confirmation
Confirmation
Back End System
Accounting System
Question A
Customer
Enter Trade Allocation
Block Activity A
Yes
Operations
Block Activity B
Document A
Trader
Front End System
Block Activity C
Block Activity D
Document B
No


Flat Model Coded Part 2
Transfer Trade
Clearing System A
Correct
Match Trade
Monitor Trade Matching
Error Document A
Back End System
Contact Trader A Customer
Correct Trade
Day 0
Settle Trade (Automated)
Verify Settlement
Exclude Trade
Print list of trades
Register Trades (amended day)
Settle Trade (Automated)
Clearing System B
Register Trade (day +1)
Contact Customer
Customer
Inform Trader
Trader
Repo Trade
Type A
Type B
Type C
Trade type
Notify Operations
Investigate error
Notify Traders
Correct error
Front End System
Registered Trade
Settle inhouse (manually)
Correct Trade
Correct Customer Data
Prematch Trade
Print List of all trades
Trade list
Reconcile prematch trades
Settle trades (automated)
Check unsettled trades
Correct Error
Error Document C
Validate Trade
Monitor Errors
Update instructions
Delete wrong instruction
Customer data
Print lists
Reconcile trades
Urgent Unmatched
Urgent unsettled
Contact Trader
Update Trade
Transfer Trade
Transfer trade
Check Unsettled trades
Check if product in stock
Back End System
Repo trade
Receive Domestic
Pay Domestic
Non-Domestic Payment
Print report
Fill in payment template
Register payment
Verify registration
Book payment to receive
Payment system
Payment Order
Register E Payment
Verify and send E
Book payment to receiver
Payment Unit
Book Payment
Send Payment Transaction
Match Payment Transaction
Pay A
Pay B